

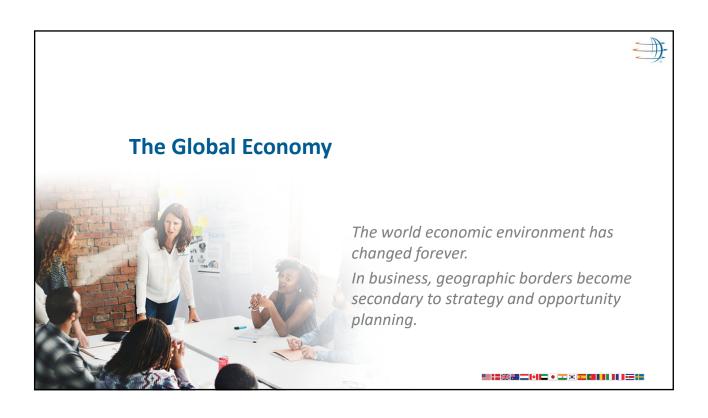




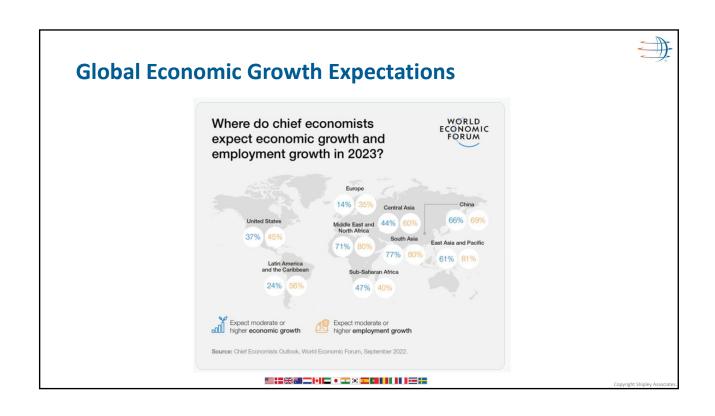
Shipley's Global Presence

- Operating presence in 12 regions, worldwide
- Supported client bids and proposals to over 75 countries
- Managed or supported bids and proposals in at least 14 languages
- Resources include:
 - Bid & proposal managers
 - Capture managers and coaches
 - Writers and desktop publishers
 - Graphic specialists
 - Quality and training specialist
 - End-to-end proposal development











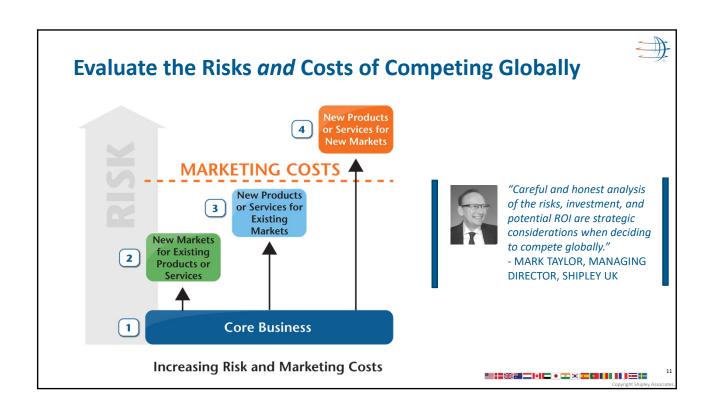


Global Challenges and Opportunities

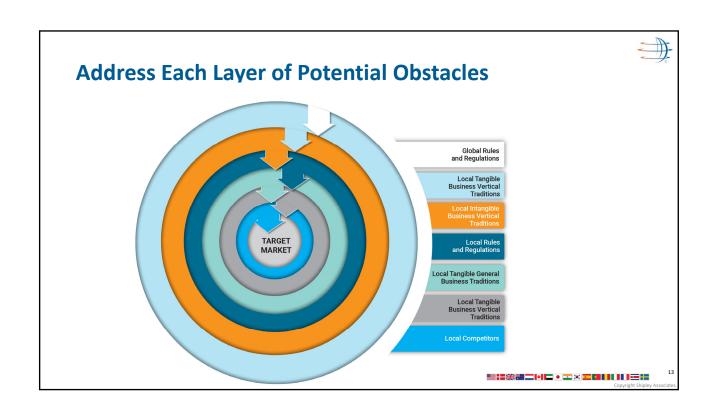


"What are some business winning challenges when competing globally? What industries present the greatest global opportunities?"



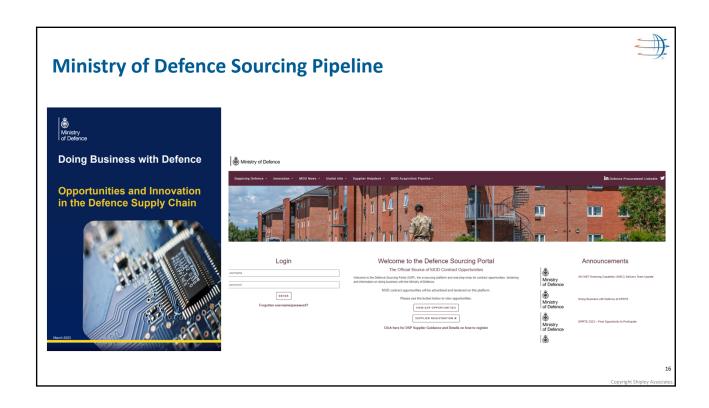




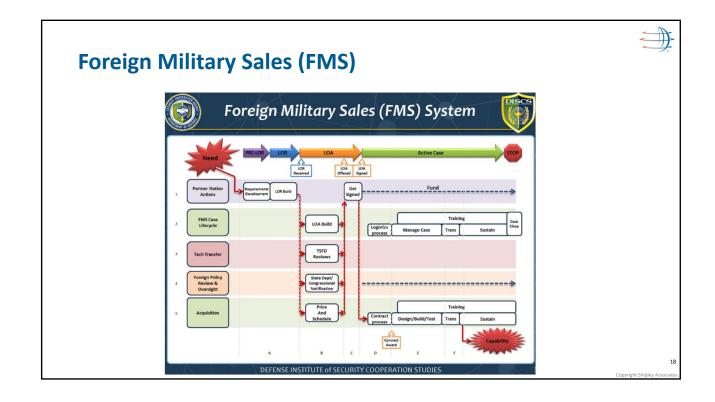














Global Competitors



How can we effectively compete globally without understanding the global competitors? What competitive strategies are unique when competing globally?

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Known, Unknown, and Nightmare Competitors



- Are there *known* competitors?
 - Incumbents
 - Similar projects
- Who might be some *unknown* competitors?
 - New entrants into the market
 - Mergers and acquisitions
 - Joint ventures and consortia
- Identify the *nightmare* competitor What would be the ideal solution?





"Competitive research and assessment is very difficult when competing globally. However, it's necessary to know if we have a competitive advantage or if we're working from a position of weakness and risk."
- JEREMY POLLARD, PARTNER, SHIPLEY ASIA PACIFIC

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Consortia Play a Role in International Business

- International opportunities lend themselves to consortia
 - Joint bidding by a bidding consortium refers to a situation where two or more parties cooperate to submit a combined bid in a public or private procurement process.
- Consortia often referred to as a "group of economic operators"
- ITT dictates if a consortium is acceptable or expected
- Conflicts of interest are important factors in consortium agreements



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Positioning Globally

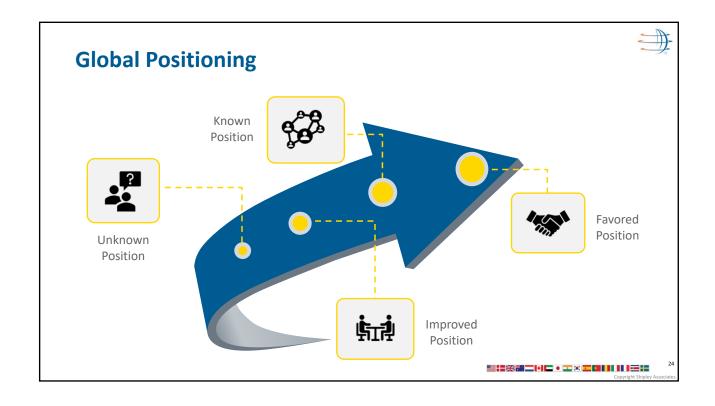


How is positioning for global opportunities different from local or regional opportunities?

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Research and Relationships Creating value at a strategic level TRUSTED Must understand local procurement process Tailored solution focused • Establish relationships and become on technical aspects SOLUTION EXPERT a trusted advisor Transactional commodity Invest in necessary resources and VENDOR/ SUPPLIER addressing generic needs know-how Become known and move toward No discriminators "ONE OF MANY" being a favored partner "Unless we are in the commodities business, we need to be seen by the customer as a trusted advisor in a global market environment." - SAM SINGH, MD SHIPLEY INDIA/UK



Global Bid and Proposal Awareness

- Language, language, language
 - Translation
 - Tone, grammar, spelling
 - First language vs. second language
- The trust factor
- Time zone and security
- Compliance
- Evaluation processes
- Graphics





"Gaining trust and confidence with the sales or capture team is difficult when working on international bids; but it is a critical part of global business success."

- JAVIER CAZANGA, SHIPLEY LATAM





Webinar Summary



Competing globally requires careful and strategic planning and evaluation.





